

# \* \* \* CREDIT CARD ACCOUNT ACCESS \* \* \*

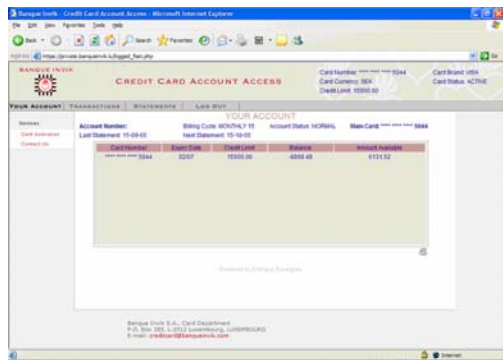
Banque Invik is proud to be able to offer you access to information about your credit card in an easy way and 24 hours a day, 7 days a week. We hope that you have already used the **Credit Card Account Access** service on the internet but if not, we hereby supply a detailed description of how to log in and what features the website include.



You access the service at [www.banqueinvik.com](http://www.banqueinvik.com). Choose the section *Credit Cards* and click the link for **Credit Card Account Access** in the left column. A new login window opens. To log in you need your personal login data. First enter your user ID, eight (8) digits, and your password, ten (10) digits. Then enter the two requested characters of the control key. **PLEASE NOTICE THAT YOU NEED TO ENTER THE EXACT MISSING CHARACTER AT ITS RIGHT POSITION IN THE CONTROL KEY.** For the example to the left, with control key AB12-CD34-56EF-78GH you should enter **7** and **G**. Please notice that the requested characters will change and be different each time that you log in.



The first time that you log in, you will be asked to change to a personal password. For this you need your CVV2-code, available to the right in the signature field of the back of your card. You must choose a password of ten (10) digits and re-enter it a second time for confirmation. Your new personal password will be validated and you will be able to log in after 24 hours. From now on you should always use this personal password for logging in.



The **Credit Card Account Access** service offers a lot of information about your credit card and account. You can:

- check your balance and amount available, credit limit, card and account status, expiry date etc.,
- review your latest transactions and six latest statements, including payments made,
- activate your card,
- send direct messages to the Customer Service, including address change and possible questions.

Should you still have any questions, please review the introduction letter sent to you together you're your new card or send an e-mail to [creditcard@banqueinvik.com](mailto:creditcard@banqueinvik.com). If you need your login data, please request this via e-mail and we will send it to you again.

We wish you great use of the **Credit Card Account Access** service!

Best regards

BANQUE INVIK  
Credit Card Department